



आधुनिक रेल डिब्बा कारखाना रायबरेली
MODERN COACH FACTORY, RAEBARELI
VIGILANCE DEPARTMENT

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Confidential

Date: 10.11.2025

No: G/MCF/RBL/Vig./PC/ Stores /2024/04

The Principal Chief Medical Officer
MCF, Raebareli

Sub: System improvement regarding availability of medical officers during emergency hours.

During a preventive check in the Emergency Ward on 16.03.2024, it was observed that a child patient arrived Hospital with injury at 20:40 hrs, no doctor was present at emergency ward after telephonic call, doctor reported at 21.30 hrs.

To ensure timely emergency response, the following system improvements are suggested:

- Ensure strict compliance of duty rosters.
- Maintain a register/logbook for all emergency calls with timestamps.
- Periodic checks be conducted to ensure timely availability of doctors in emergency.
- Displaying duty doctor contact details on emergency ward noticeboard for better coordination.

It is requested that necessary action may please be taken to ensure full compliance of aforesaid suggested System Improvements.

This may please be treated as **Most Urgent**.

This has the approval of CVO/MCF.

amrwap
10/11/25

Dy.CVO/MCF/RBL
For General Manager/Vig.

